# Forbo FloorCare method

#### Tessera and Westbond carpet tiles

Care and maintenance of Forbo carpet tiles is essential for their longevity and appearance. Soiling and general wear adversely affect the appearance of carpet tiles and should be countered by an effective cleaning programme. A regular cleaning programme will minimise the need for major restorative maintenance. It is important that an effective entrance barrier matting is installed at every exterior entrance. Avoid excessive use of cleaning products, if used, the cleaning products should be rinsed out thoroughly, as the residue may attract dirt.

## Cleaning after installation



- Vacuum clean the floor using an upright vacuum cleaner with a powered brush
- Remove stains or spills locally using clean warm water
- Always work from outside of the stain inwards
- Remove excess water
- Allow the floor to dry.

## **Regular cleaning**



Vacuuming

Regular vacuuming is the essential first step in the upkeep of the installation. Heavy traffic areas will require more frequent vacuuming.

• Spot and stain removal

A daily spot and stain removal process should also be implemented using a neutral spotting detergent. The stain should not be allowed to dry as this can make the removal of the stain more difficult.

#### Corrective care



Vacuuming will not remove oily residues from carpet tiles or dried-in soiling. Various systems have been developed to thoroughly clean and maintain the carpet tiles, including:

- Dry Fusion; a thermal, cleaning, protection and drying system
- Rotary shampoo: using rotating brushes and a crystallising shampoo
- Hot water extraction: a very effective way to remove heavy soiling, however this is a complex process.

For more information on cleaning or maintaining your carpet tiles please contact your Forbo Business Area Manager or call **0800 0282 162**.